

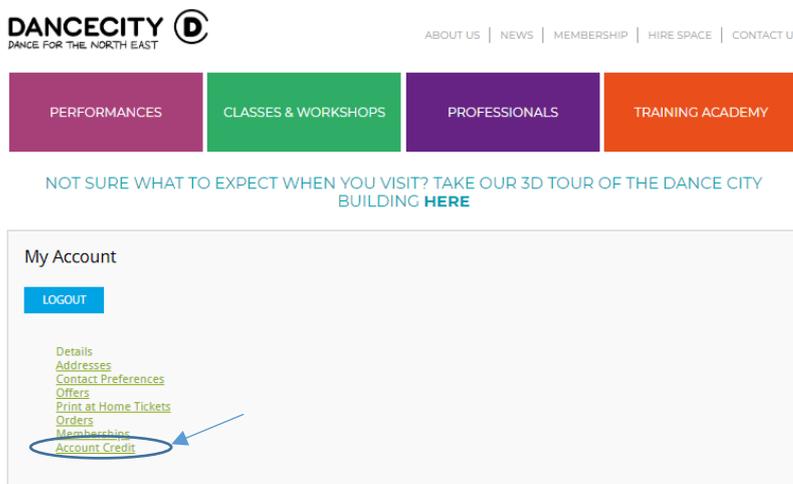
How to use your Dance City credit

In response to lockdown in March, Dance City were forced to cancel all of our classes and events and as a result, we know that many customers have credit on their accounts. This credit is now available to view online via your Dance City account and can be easily used against your new ticket purchases.

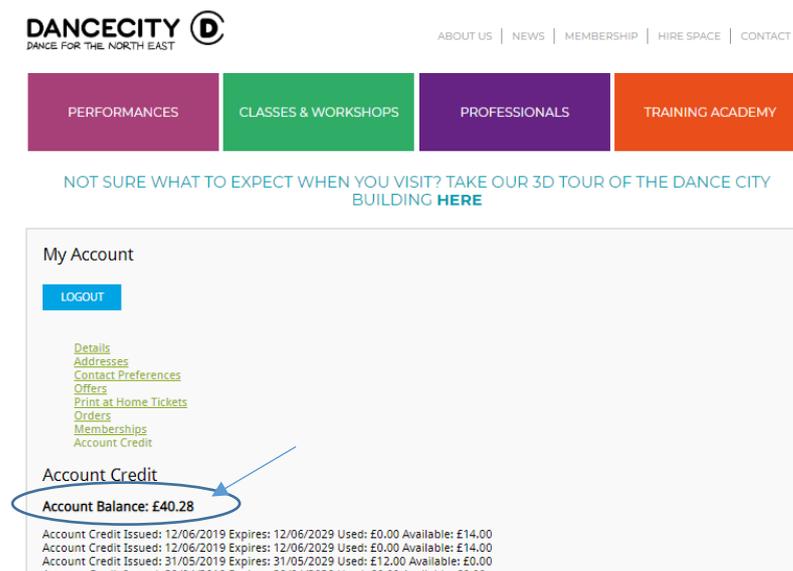
We have created this quick, easy guide to help you navigate how to use your credit when purchasing a Dance City class online.

How to view your credit

1. Login to your Dance City Account.



2. From the list of options, select 'Account credit'. Here you will be able to see your credit total.



How to use your credit

1. Add your chosen events to your online basket as usual.

PERFORMANCES

CLASSES & WORKSHOPS

PROFESSIONALS

TRAINING ACADEMY

NOT SURE WHAT TO EXPECT WHEN YOU VISIT? TAKE OUR 3D TOUR OF THE DANCE CITY BUILDING [HERE](#)

Make a Booking for Summer Moves: Monday Musicals! (7-11) Newcastle Children's Holiday Activity

Please select from the options below

Summer Moves: Monday Musicals! (7-11), 12:30 Monday 24 Aug 2020

Social Distancing, Dance City Newcastle, Temple Street, Newcastle Upon Tyne, NE1 4BR

Full price: @ £15.00

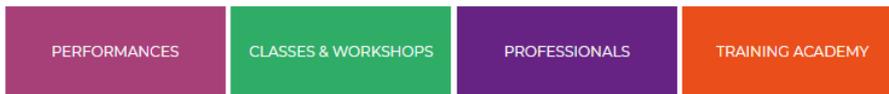
Available Packages:

[Book all 3 Summer Camps and save £25 per week](#)

[Dance Camp sibling discount](#)

CONTINUE

2. Proceed to checkout.



NOT SURE WHAT TO EXPECT WHEN YOU VISIT? TAKE OUR 3D TOUR OF THE DANCE CITY BUILDING [HERE](#)

Make a Booking for
Summer Moves: Monday Musicals! (7-11)
Newcastle Children's Holiday Activity

Basket
Add more tickets and take advantage of one of these available offers:
[Book all 3 Summer Camps and save £25 per week](#)
[Dance Camp sibling discount](#)

Enter a promotion code here if you have one [APPLY CODE](#)

Summer Moves: Monday Musicals! (7-11)
12:30 Monday 24 August 2020
1 Full price
[View details](#)

Quantity: 1
Total: £15.00

[EDIT](#) [DELETE](#)

Grand Total: £15.00

[CONTINUE BROWISING](#) [CHECKOUT](#)

3. Add your donation (or not!) and



NOT SURE WHAT TO EXPECT WHEN YOU VISIT? TAKE OUR 3D TOUR OF THE DANCE CITY BUILDING [HERE](#)

Donations
Established for over 20 years, Dance City, a registered charity, is the North East's leading development organisation for dance, which leads and supports a thriving dance ecology in the region. By making a donation to Dance City you will help us to fulfil our mission enabling dance to reach as many people as possible and to create a thriving dance sector in the North East of England.

Support Dance City
Dance City is a registered charity and works across the North East to support people of all ages and backgrounds to participate in dance. Your support can help us continue the brilliant work that we do.

Amount: £

[CONTINUE WITH DONATION](#) [CONTINUE WITHOUT DONATING](#)

4. Select your ticket delivery type (Print at home/ e-ticket).

DANCECITY 
DANCE FOR THE NORTH EAST

ABOUT US | NEWS | MEMBERSHIP | HIRE SPACE | CONTACT US

PERFORMANCES CLASSES & WORKSHOPS PROFESSIONALS TRAINING ACADEMY

NOT SURE WHAT TO EXPECT WHEN YOU VISIT? TAKE OUR 3D TOUR OF THE DANCE CITY BUILDING [HERE](#)

Checkout

TICKET DELIVERY Billing Details Summary Payment

Ticket Delivery

Please choose a delivery option for your tickets:

- Post my tickets to me (Not available for your choice of tickets)
- Leave my tickets at the box office (no charge)
- Print my tickets at home (no charge)

CONTINUE

5. Select the card payment method.

DANCECITY 
DANCE FOR THE NORTH EAST

ABOUT US | NEWS | MEMBERSHIP | HIRE SPACE | CONTACT US

PERFORMANCES CLASSES & WORKSHOPS PROFESSIONALS TRAINING ACADEMY

NOT SURE WHAT TO EXPECT WHEN YOU VISIT? TAKE OUR 3D TOUR OF THE DANCE CITY BUILDING [HERE](#)

Checkout

TICKET DELIVERY **BILLING DETAILS** Summary Payment

Billing Details

Please choose a payment method:

- Visa: [REDACTED]
- New card

If you have a gift voucher, this can be redeemed at a later stage.

CONTINUE

6. Confirm your order details.

NOT SURE WHAT TO EXPECT WHEN YOU VISIT? TAKE OUR 3D TOUR OF THE DANCE CITY BUILDING [HERE](#)

Checkout

[TICKET DELIVERY](#) [BILLING DETAILS](#) [SUMMARY](#) Payment

Summary

Tickets

Summer Moves: Monday Musicals! (7-11), 24 August 2020 12:30
Full price x 1 @ £15.00

[EDIT BASKET](#)

Ticket Delivery

Print at Home

[CHANGE](#)

Billing Address

Jessica Leaman, 42 Deuchar Street, Jesmond, Newcastle upon Tyne, NE2 1JX
Your billing address must be your registered card address.

[CHANGE](#)

Summary

Ticket Total:	£15.00
Total:	£15.00

By checking this box you agree to our [terms and conditions](#)

We want you to know how we process your data. Click [here](#) to read our Privacy Policy.

[CONTINUE](#)

7. Select 'Use my credit'.



NOT SURE WHAT TO EXPECT WHEN YOU VISIT? TAKE OUR 3D TOUR OF THE DANCE CITY BUILDING [HERE](#)

Checkout

[TICKET DELIVERY](#) [BILLING DETAILS](#) [SUMMARY](#) [PAYMENT](#)

Payment

To redeem a gift voucher, enter the code below:

[REDEEM](#)

Use my credit (£25.28)

Using credit: £15.00

Total to pay: £0.00

[CONFIRM ORDER](#)

8. Confirm.

PERFORMANCES CLASSES & WORKSHOPS PROFESSIONALS TRAINING ACADEMY

NOT SURE WHAT TO EXPECT WHEN YOU VISIT? TAKE OUR 3D TOUR OF THE DANCE CITY BUILDING [HERE](#)

Checkout

TICKET DELIVERY BILLING DETAILS SUMMARY PAYMENT

Payment

To redeem a gift voucher, enter the code below:

Use my credit (£40.28)

Using credit: £0.00

Total to pay: £15.00

██████████

██████████

██████████

(required)

9. Let us know how you found out about the event.

PERFORMANCES CLASSES & WORKSHOPS PROFESSIONALS TRAINING ACADEMY

NOT SURE WHAT TO EXPECT WHEN YOU VISIT? TAKE OUR 3D TOUR OF THE DANCE CITY BUILDING [HERE](#)

Customer Questionnaire

Your payment has been processed. How did you find out about the event or activity?

10. And you're done!

PERFORMANCES

CLASSES & WORKSHOPS

PROFESSIONALS

TRAINING ACADEMY

NOT SURE WHAT TO EXPECT WHEN YOU VISIT? TAKE OUR 3D TOUR OF THE DANCE CITY BUILDING [HERE](#)

Order Confirmation

Thank you for your order. Your order number is 20-IK-6XE8 and a confirmation email has been sent to jessica.leaman44@gmail.com.

On arrival please collect your ticket from/sign in at the ticket office. For classes this should be handed into the teacher and for performances this should be passed to the ushers for inspection before heading into the theatre (Newcastle only).

Please note that if you are unable to attend a class we can exchange the ticket or issue credit to your account if you give us at least 24 hours' notice. In order to participate in the class you must arrive within the first ten minutes. This is both for your safety and to prevent disruption to the class. Ticket Office staff have the right to refuse entry.

For performances we can offer a refund or exchange at any time if you can no longer attend. Ticket purchase does not guarantee entry to latecomers.

Miss Jessica Leaman, the details of your order are as follows:

Tickets

Summer Moves: Monday Musicals! (7-11)

24/08/2020 12:30 - Social Distancing

Seat	Type	Total
	Unreserved Full price	£15.00
	Tickets Total:	£15.00

Summary

Ticket Total: £15.00
Total: £15.00

Receipt

Credit Used / Voucher Payment

Amount: £15.00

We look forward to welcoming everyone back to the Dance City building. If you have any issues accessing your credit online, we recommend first consulting our regularly updated ['FAQ's page'](#) before contacting [Ticket Office](#).

Search our full range of classes, workshops and performances at <https://www.dancecity.co.uk/>