

Volunteer Role Description

Critical Friend Volunteer

About the role

We are seeking friendly volunteers who will take part in our public classes and provide valuable feedback to us. We offer a range of classes that include Tap, Tango, Salsa, Musical Theatre, Ballroom, Ballet, Argentine Tango, Yoga, Jazz, Hip Hop, and Bollywood. You can find information about our classes on our website:

<https://www.dancecity.co.uk/classes-workshops/>

Feedback could be about:

- Process of booking your ticket
- The welcome you received at Dance City
- Whether the class is pitched at the right level i.e., beginner, intermediate or advanced,
- How the teacher engages with the class
- The level of individual support offered by the teacher
- Was the class enjoyable, did you have fun?
- Your experience with the Dance City building

Skills, personal qualities, experience, or qualifications required for this role:

- Friendly
- Well-presented
- Comfortable and interested to participate in some/all of the classes we offer
- Reliable and punctual
- Discreet

Please note that this opportunity is only available to volunteers aged 18+

What we offer

Expenses: we will reimburse prospective volunteers for their travel to an informal meeting and induction, up to a maximum of £5 and upon presentation of valid receipt.

We will also pay for the class ticket/s and travel to and from Dance City for any volunteering shifts, up to a maximum of £5 for each shift, upon presentation of a valid receipt.

Induction and training: we will provide all volunteers with an induction relevant to their role.

Supervision and support: volunteers will be supervised by the Communications Team at Dance City, and we will introduce volunteers to staff members at induction. The Dance Engagement Coordinators and HR Manager are also available for support.

We ask volunteers to let us know if they have any additional needs if they feel comfortable in doing so. If a volunteer is pregnant, has an injury or an existing medical condition we would recommend that they seek professional advice before attending a class.

Classes and Performances at Dance City: If spaces are available, the supervisor will let volunteers know about any classes or performances outside of your role that allows them to appreciate the work of Dance City and the experience of the public attending.