

Volunteer Role Description

Welcome Volunteer

About the role

We are seeking friendly volunteers who will provide a warm welcome to members of the public who attend classes, events, and activities at Dance City.

This could include:

- Meeting and greeting and signposting people to where they need to go
- Signing-in people to classes
- Helping direct people to their seats at a performance
- Showing people where they can purchase refreshments
- Working with Children and Young People on specific events

Skills, personal qualities, experience, or qualifications required for this role:

- Friendly and welcoming
- Well-presented
- Comfortable and interested to meet and engage with members of the public
- Reliable and punctual

Please note that some volunteer shifts may only be available to volunteers aged 18+

What we offer

Expenses: we will reimburse prospective volunteers for their travel to an informal meeting and induction, up to a maximum of £5 and upon presentation of valid receipt.

We will also pay for the class ticket/s and travel to and from Dance City for any volunteering shifts, up to a maximum of £5 for each shift, upon presentation of a valid receipt.

Induction and training: we will provide all volunteers with an induction relevant to their role.

Supervision and support: volunteers will be supervised by the Communications Team at Dance City, and we will introduce volunteers to staff members at induction. The Dance Engagement Coordinators and HR Manager are also available for support.

We ask volunteers to let us know if they have any additional needs if they feel comfortable in doing so. If a volunteer is pregnant, has an injury or an existing medical condition we would recommend that they seek professional advice before attending a class.

Classes and Performances at Dance City: If spaces are available, the supervisor will let volunteers know about any classes or performances outside of your role that allows them to appreciate the work of Dance City and the experience of the public attending.